



WELCOME

to your Group Insurance
Online Services!



The services available to you

- ▶ Summary of your coverage
- ▶ Insurance certificate
(and travel insurance certificate if applicable)
- ▶ Medical or dental claim (secure data transmission)
- ▶ Summary of your claims
- ▶ Benefit statement for tax purposes
- ▶ Personal information and user profile
- ▶ UV Health program



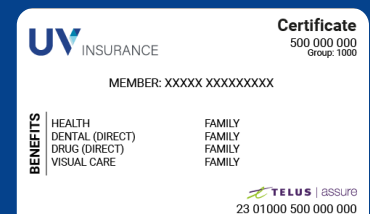
**Complementary
to your plan!**

UV Health, your health and wellness information program:

- ▶ Learn more about a prescription drug or a disease
- ▶ Quickly find health professionals in your area
- ▶ Confidential health assessment tool
- ▶ Discover which health screening tests are appropriate for you or members of your family

The certificate, a proof to carry everywhere

Keep your insurance certificate with you at all times and show it to your pharmacist and at your health appointments.



Do you have **travel insurance** coverage?

Be sure to bring your certificate with you when travelling outside your province of residence!

Browsing through your online services NOTHING IS EASIER!

1

On the website www.uvinsurance.ca, click on the **My Universe - Login logo** at the upper right corner of the page. This will take you on the login page. Place your cursor over the Group Insurance menu and click on **Member Access**.

2

Select the **Click here to register** option. Enter the required information in the registration form and confirm using the **Submit your information** option.

3

Enter your identification information including a username and password* of your choice. Confirm using the **Submit** option.

* Make sure to choose a password that contains upper and lower case letters, numbers and special characters (minimum of 8 characters).



You are logged in! You can now access your personal information, your profile, your coverage, your leaflet,

CONGRATULATIONS!

You have completed your registration.

You can refer to your information **at all times**.



Username: ?

Password: ?

[Log in](#)

note: you need to be registered to access online services

[Request your PIN](#)

[Click here to register](#)

[Forgot Password?](#)

[Forgot your username?](#)

Online Registration Form

Verification of your identity

Certificate Number ?

Temporary Identification Number ?

[Submit your information](#)

[Return to the authentication page](#)

Username: ?

Password: ?

[Log in](#)

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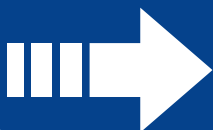
[Request your PIN](#)

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[Forgot Password?](#)

[Forgot your username?](#)

Submit your
medical and dental
claims
in 3 quick and easy steps



**Direct
Deposit**

To receive your benefits directly into your bank account, enter your account details in the **Personal information** section.