



## Personalized assistance services

All these services are offered 24 hours a day, 7 days a week except Legal Assistance where the lawyers are available during the week, from 9:00 AM to 8:00 PM, and on Saturday, from 9:00 AM to 5:00 PM.

### Available at any time

#### Health Assistance

- ▶ Answers from a nurse regarding common health
- ▶ Effective follow-up
- ▶ Confidential service and personalized

#### Home Assistance

- ▶ Consulting service (maintenance, repair, renovation)
- ▶ Reference (referred contacts for non-urgent work)

#### Legal Assistance

- ▶ Confidential and unlimited telephone service with lawyers and notaries
- ▶ 8 legal fields (real estate, assets and property, business, personal, family, civil liability and litigation, consumer protection, labour)
- ▶ Personalized step-by-step approach and reliable source of legal information

### Triggered by the diagnosis

#### Autonomy Assistance

A single window to quickly offer and coordinate home services such as:

- ▶ Daily living help (personal hygiene and comfort assistance, mobility assistance, transportation and companion services)
- ▶ Domestic help (light housekeeping, meal preparation, laundry, pet care, shopping, supervision of a person living alone)

#### Psychological Assistance

- ▶ A service where the insured and his/her family can benefit from a moral and psychological support, from recognized professionals, following the announcement of a critical illness diagnosis (four 1-hour consultations free)

UV Insurance offers these services at no cost but is under no obligation to offer them for the entire duration of the contract and can therefore stop doing so without prior notice.

**NO EXTRA COST**  
for you and your  
immediate family

**AdapCI**