

Contacts List for partners

Individual life insurance and Investment & Retirement

my
universe

General Phone: **1 800 567-0988**
ind.advisor@uvinsurance.ca
www.uvinsurance.ca/myuniverse

Vice President, Business Development and Marketing



Guillaume Fauteux

Ext. 2264
514 284-0055
gfauteux@uvinsurance.ca

Directors, Business Development



Nadia Boissonneault
Central and Eastern Quebec
and the Atlantic provinces

Ext. 2352
819 691-6560
nboissonneault@uvinsurance.ca



Chantal Marquis
Montréal, Laurentides,
Ontario and Western Canada

Ext. 2379
514 292-6962
cmarquis@uvinsurance.ca



Simon Gélinas
Montréal, Estrie and
Southwestern Quebec
and Eastern Ontario

Ext. 2363
514 237-5160
sgelinas@uvinsurance.ca

Customer Service

Ext. 2063
ind.client@uvinsurance.ca

- ▶ Change of address
- ▶ Change of payment method
- ▶ General information

Contract Management and Modification

Ext. 2084
ind.contractadministration@uvinsurance.ca

- ▶ Modifications **after** the contract is in force
- ▶ Change of volume
- ▶ Change from smoker to non-smoker
- ▶ Surrenders, policy loans

Investment & Retirement

Ext. 2082
ir.investment@uvinsurance.ca

- ▶ GIC
- ▶ RRSP, RRIF, TFSA, etc.
- ▶ Mercury Segregated Funds

New Business

Ext. 2087
ind.newbusiness@uvinsurance.ca

- ▶ Modifications **before** the contract is in force
- ▶ New applications
- ▶ Underwriting questions
- ▶ Settling documents

Claims

Ext. 2089
ind.disability@uvinsurance.ca

- ▶ Critical illness
- ▶ Disability, fracture and injury
- ▶ Loss of employment

Ext. 2089
ind.deathclaim@uvinsurance.ca

- ▶ Life insurance

Advisor Services

Ext. 2064
ind.advisor@uvinsurance.ca

- ▶ Reinstatement of contracts
- ▶ Advisor access issues
- ▶ General information

Advisor's Information, Commission and Remuneration

Ext. 2064
ind.advisorlicense@uvinsurance.ca

- ▶ Change of bank account
- ▶ Change of contact information
- ▶ Advisor's licence
- ▶ Contract documents
- ▶ Request to change advisor
- ▶ Transfer of clients or general agent

UV Direct Account

Ext. 2073
ind.advisor@uvinsurance.ca

- ▶ UV Direct Saving

Online forms

(claims, modifications, questionnaires, etc.)

[Consult our forms](#)

Advisor access services

- ▶ New Business status and requirements
- ▶ In force client files (description, protection, summary)
- ▶ Remuneration and account statements
- ▶ Qualification follow-up for ongoing promotions

[Consult Resources for advisors](#)