

Contacts List

for partners

Individual life insurance

General Phone: **1 800 567-0988**
ind.advisor@uvinsurance.ca
www.uvinsurance.ca/myuniverse

Directors, Business Development



Nadia Boissonneault
Central and Eastern Quebec
and the Atlantic provinces

Ext. 2352
819 691-6560
nboissonneault@uvinsurance.ca



Chantal Marquis
Ontario and Western Canada

Ext. 2379
514 292-6962
cmarquis@uvinsurance.ca



Mike Minville
Montréal and Laurentides

Ext. 2378
418-297-6011
mminville@uvinsurance.ca



Simon Gélinas
Montréal, Estrie and Southwestern
Quebec and Eastern Ontario

Ext. 2363
514 237-5160
sgelinas@uvinsurance.ca

Inside Sales Representative



Alex Tessier

Ext. 2546
514 567-8771
atessier@uvinsurance.ca

Customer Service

Ext. 2063
ind.client@uvinsurance.ca

- ▶ Change of address
- ▶ Change of payment method
- ▶ General information

Contract Management and Modification

Ext. 2084
ind.contractadministration@uvinsurance.ca

- ▶ Modifications **after** the contract is in force
- ▶ Change of volume
- ▶ Change from smoker to non-smoker
- ▶ Surrenders, policy loans

New Business

Ext. 2087
ind.newbusiness@uvinsurance.ca

- ▶ Modifications **before** the contract is in force
- ▶ New applications
- ▶ Underwriting questions
- ▶ Settling documents

Claims

Ext. 2089
ind.disability@uvinsurance.ca

- ▶ Critical illness
- ▶ Disability, fracture and injury
- ▶ Loss of employment

Ext. 2089
ind.deathclaim@uvinsurance.ca

- ▶ Life insurance

Advisor Services

Ext. 2064
ind.advisor@uvinsurance.ca

- ▶ Reinstatement of contracts
- ▶ Advisor access issues
- ▶ General information

Advisor's Information, Commission and Remuneration

Ext. 2064
ind.advisorlicense@uvinsurance.ca

- ▶ Change of bank account
- ▶ Change of contact information
- ▶ Advisor's licence

ind.remuneration@uvinsurance.ca

- ▶ Contract documents
- ▶ Request to change advisor
- ▶ Transfer of clients or general agent

Online forms

(claims, modifications, questionnaires, etc.)

[Consult our forms](#)

Advisor access services

- ▶ New Business status and requirements
- ▶ In force client files (description, protection, summary)
- ▶ Remuneration and account statements
- ▶ Qualification follow-up for ongoing promotions

[Consult Resources for advisors](#)

Contacts List for partners

Investment & Retirement

General Phone: **1 800 567-0988**
ind.advisor@uvinsurance.ca
www.uvinsurance.ca/myuniverse

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514 567-8771
atessier@uvinsurance.ca



Annuity and GIC

Customer Service

1 800 567-0988 Ext. 2082
ir.investment@uvinsurance.ca

- ▶ Change of address
- ▶ Renewal and General information

Advisor Services

1 800 567-0988 Ext. 2082
ir.investment@uvinsurance.ca

- ▶ New deposit and Rate Guarantee
- ▶ [Documentations](#)

Investment & Retirement

1 800 567-0988 Ext. 2082
ir.investment@uvinsurance.ca

- ▶ GIC, RRSP, RRF, TFSA, etc.

Getting a contract

1 800 567-0988 Ext. 2064
ind.advisorlicense@uvinsurance.ca

Commission and Remuneration UV Insurance

1 800 567-0988 Ext. 2064
ind.advisorlicense@uvinsurance.ca

Segregated Funds

Customer Service

1 877 577-7337
investments.retirement@assumption.ca

- ▶ Online customer access
- ▶ Existing account information

Advisor Services

For any questions regarding the offer of Segregated Fund and Registered Investment Accounts products, please contact with your Director, Business Development.

After-sale Service: 1 888 577-7337
placements.retraite@assomption.ca

- ▶ [Documentations](#)

Commission and Renumeration Segregated Funds

1 888 577-7337
placements.retraite@assomption.ca

Vesta Sales Platform

1 855 853-6040
vesta@assomption.ca

- ▶ Technical Support
- ▶ General information

FundServ Platform

1 855 577-3863
fundserv.support@assomption.ca

- ▶ Technical Support
- ▶ General information

Online Access Portal

[IR Advisor Access](#)
(GIC & Annuity)

[Online Services](#)
(Segregated Funds and RIA)

[Vesta Sales Platform](#)
(Segregated Funds & RIA)

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